

Certificate of Warranty for Retractable Banner Stands

Smash Hit Displays, LLC

One Year Warranty Details for Contender, Orient, Pacific, Barracuda, Imagine, Excalibur, and Advance Retractable Banner Stands

Retractable Banner Stands

Every Contender, Orient, Pacific, Barracuda, Imagine, Excalibur, and Advance Retractable Banner Stand sold by Smash Hit Displays, LLC is guaranteed for one year from the date of purchase. The warranty only extends to the original company, organization, or individual that purchased the display. This warranty insures that any manufacturing defect or failure of the frame structure under normal use conditions will be covered at no cost to the customer. The warranty is honored by both the manufacturer of the product, Orbus Company, and Smash Hit Displays. The warranty does not cover damage inflicted from misuse of the product, shipping damage, or theft.

Other Details

All warranty claims will be handled directly through Smash Hit Displays LLC. Standard lead time for a frame repair is 7-10 business days. Parts can be shipped out in 1-2 days if the customer decides to repair the frame themselves. This warranty is only for the frame structure of the display. If the frame is damaged in transport please make a claim within 72 hours of delivery to insure the shipping company will reimburse your cost.

Maureen Nixon

Owner/CEO

Smash Hit Displays, LLC

